

WHAT OUR CUSTOMERS ARE THINKING...



Rated our overall service as 4-star



Rated our overall service as 5-star

WHAT THEY'RE HAPPY WITH...



Are happy with the accuracy of their travel bookings.



Are happy with our emergency after-hours service.



Agree that all members of our team are always customer focused.



Agree that all issues are dealt with timeously and efficiently.



Agree that it's easy to do business with Corporate Traveller.

OUR TRAVEL EXPERTS CONTINUE TO IMPRESS



Of respondents are happy with the service received.



Are satisfied with their expert's overall knowledge and expertise.



Are satisfied with their expert's adherence to our Service Guarantee.

WHAT ARE CUSTOMERS ARE LOOKING FOR FROM THEIR TRAVEL PROGRAMME



Want reliable health, safety and travel alerts.



Are prioritising convenience and regular upgrades.



Want better loyalty programmes and benefits.



Want faster turnarounds on expense claims.